

Your Responsibilities as a New Patient

- ◆ *Please tell your Physical Therapist when you have an appointment with your Physician.* It is important to know these dates so we can communicate with your doctor.
- ◆ Frederick Sport and Spine Clinic, Inc. requires **24 Hour Notification if you are unable to keep your appointment.** Failure to comply with this policy will result in **a \$25 No Show/No Call charge** to be paid before your next visit. If you are sick, we don't want you to spread your germs, so please call as soon as you are able.
- ◆ *You must arrive on time for your appointments.* If you arrive 15 minutes or later for your scheduled visit, we may decline treatment that day.
- ◆ If you have 2 consecutive CANCELS or NO SHOWS without prior communication, *your Physical Therapist must notify your Physician and Insurance Adjuster* (which may affect your claim if your injury is work related).
- ◆ During the course of your rehabilitation, there may be the need for the use of certain items to improve the effectiveness of treatments. ***Purchasing these items is your responsibility. (i.e. Theraband, Electrical Stimulation Pads, Etc.)*** You may provide the items yourself or you may purchase them from the clinic at a reduced cost. Items other than durable medical equipment are generally not covered by your insurance company. Your signature below acts as a waiver for all items purchased other than durable medical equipment.
- ◆ In addition to physical therapy we offer the SwingMax golf program and the use of our SwimEx aquatic therapy pool. These are fee for service items which your insurance company will not pay for. These fees are due at the time of service.
- ◆ Please let us know if you have any questions regarding any aspect of your rehabilitation.

Please sign to acknowledge understanding of the above responsibilities:

Signature of Patient or Guardian

Date